

# FORGING OUR FUTURE TOGETHER

CCRA'S  
114TH ANNUAL  
CONVENTION

**CCRA**  
California Court Reporters Association

September 27-29, 2024

Omni Rancho Las Palmas Resort & Spa  
41000 Bob Hope Drive  
Rancho Mirage, CA 92270

**ATTENDEE BROCHURE**

## PRESIDENT'S MESSAGE:

Colleagues,

What a pleasure it is and has been to serve as your CCRA President and to announce our 114th Annual Convention, located at the gorgeous Omni Rancho Las Palmas Resort and Spa in Rancho Mirage, CA. It is such a glorious and welcoming venue, we easily agreed we had to come back. It is the perfect location and time of year to forge our future together. We are excited to embrace our foundation and perfect our tools and resources as we power full speed ahead into the future of our dynamic profession.



This year's convention is designed with you in mind. We structured a streamlined program to make sure you have access to top-tier excellence in education, spectacular networking opportunities, and impactful speakers who will leave each of us feeling inspired.

This year, we have lined up talented speakers to discuss topics essential to our profession and then lead into our keynote speaker, Jefferson Fisher, a highly sought-after motivational speaker, trial attorney, argument expert and social media influencer who will help finesse your tactical style. We are confident you will leave feeling motivated and empowered.

Please also allow time to catch up with colleagues – or to meet new ones – to discuss work, tell stories, share strategies, and reward yourself for all of your hard work and determination. This past year has been spectacularly busy for every segment of our profession. Don't forget to bask in some downtime and reconnect with yourself and with others.

CCRA is one of the nation's oldest and largest stenographic associations, and the only California association representing all reporters in absolutely every unique facet of the profession. We are continuously working to advocate for the advancement and protection of our profession through special committees focused on the most current needs, as well as legislatively fighting for a secure future and the protection of all stenographers. Interested in becoming involved in committee work for future board positions? We would love to have you!

Our venue this year is a fabulous destination in and of itself, so take this opportunity to enjoy your time with your friends and colleagues while seizing the opportunity to immerse yourself in a fantastic convention weekend and all it has to offer.

Our CCRA family is looking forward to seeing each and every one of you!

Thank you!

Brooke Ryan, *CCRA President*

## Board of Directors

### OFFICERS

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Lauren Tilbury, CSR ..... Director, District D  
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## Mission Statement

CCRA continuously leads our industry through legislative advocacy, educational opportunity, and professional inclusion. We actively protect and unify the freelance, CART/Captioning, official, and student communities.

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## CCRA'S 114TH ANNUAL CONVENTION

 **September 27-29, 2024**  
California Court Reporters Association

### Conference Location and Hotel



#### The Omni Rancho Las Palmas Resort and Spa

**41000 Bob Hope Drive, Rancho Mirage, CA 92270**  
**Phone (760) 568-2727**

Let the relaxed desert lifestyle transcend the hustle and bustle of life the second you step foot into the luxurious rooms and suites of our resort hotel in Rancho Mirage, CA, located between Palm Springs and Palm Desert. Unwind in one of our well-appointed guest rooms or luxury suites that offer an oasis in the California desert with vibrant pops of color in Spanish Colonial-inspired style. Premium beds topped with crisp, white, cotton-rich linens will lull you into a peaceful night's sleep in the comfort and elegance you deserve during your stay at our Palm Springs resort. All of the hotel rooms have French doors that open to furnished, private patios or balconies with breathtaking views of our luscious grounds and the San Jacinto and San Bernardino mountains. Self-parking is complimentary.

Check-in is at 4:00pm; Checkout is at 11:00am.

#### For reservations, please contact Omni Reservations at:

1-800-THE OMNI and ask for the **CCRA SPECIAL GROUP CODE 092424CCRA** or [click here](#) to book your reservation online. The special CCRA room rate of \$199 is available through Tuesday, September 3, 2024, at 5:00pm or until room block sells out.

# FORGING OUR FUTURE TOGETHER

## CCRA'S 114TH ANNUAL CONVENTION

**CCRA** September 27-29, 2024  
California Court Reporters Association

<b>Early Bird</b>	<b>Member</b>	<b>Nonmember*</b>	<b>Student/Teacher Member</b>	<b>Student/Teacher Nonmember*</b>
Full Registration	\$559.00	\$699.00	\$359.00**	\$399.00**
Saturday Registration Only	\$499.00	\$599.00	\$359.00**	\$399.00**
Sunday Registration Only	\$399.00	\$499.00	\$359.00**	\$399.00**
<b>Guest</b> (Non-CSR, or student/teacher, and must be accompanying an attendee.) No CEUs will be awarded.		\$399.00		
<b>Full Registration (after September 6, 2024)</b>				
Full Registration	\$749.00	\$799.00	\$399.00**	\$439.00**
Saturday Registration Only	\$699.00	\$749.00	\$399.00**	\$439.00**
Sunday Registration Only	\$449.00	\$549.00	\$399.00**	\$439.00**
<b>Guest</b> (Non-CSR, or student/teacher, and must be accompanying an attendee.) No CEUs will be awarded.		\$499.00		
Student Sponsored Registration	\$359.00**			
Sunday Champagne Brunch			\$99.00	\$99.00
*Join & Register (Includes 1-year membership with CCRA & Full Registration to CCRA's 114th Annual Convention). <b>This is for new members only.</b>				
**Brunch is a separate fee for students and teachers only.				
CRG Testing (Friday)	\$100.00			
CCG Testing (Friday or Sunday)	\$100.00			

**Full registration includes the following:** All education, welcome reception, two continental breakfasts, all education (testing is a separate fee), movie night, lunch, Keynote Speaker Jefferson Fisher, late-night reception exhibit hall, and Sunday champagne brunch.

**Saturday registration includes the following:** Continental breakfast, all Saturday education, lunch, Keynote Speaker Jefferson Fisher, exhibit hall, and the late-night reception.

**Sunday registration includes the following:** Continental breakfast, all Sunday education, exhibit hall, and Sunday champagne brunch.

**Important Note:** Sessions are subject to change without notice. Be sure to check back often for updates. CCRA has applied for 1.65 CEUs.

**CANCELLATION POLICY:** Cancellations must be received in writing (fax or e-mail accepted) by 5:00 p.m., September 13, 2024, to qualify for a refund. A \$200 processing fee will apply for all refunds. No refunds for cancellations received after 5:00 p.m., September 13, 2024.

**Click [HERE](#) to register**

<https://ccra.memberclicks.net/114thconvention>

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# FORGING OUR FUTURE TOGETHER

## CCRA'S 114TH ANNUAL CONVENTION



September 27-29, 2024

## Program of Events

### Friday, September 27, 2024

**8:00am - 5:30pm**      **Registration Open**

**8:30am - 11:00am**      **Concurrent Sessions**

#### **CCG Steno Testing**

The Certified CART Generalist (CCG) exam for steno machine writers consists of a written exam and a 15-minute professionally recorded dictation test. The first five minutes will be lead-in and the last ten minutes graded. This examination will be given at 180 words per minute. 96% accuracy is required to pass the test (76 errors total allowed). (USB thumb drives will be provided to submit tests.) **Please note:** This session is for steno machine writers only, and there is an additional \$100 fee to take this exam.

#### **CCG Voice Testing**

The Certified CART Generalist (CCG) exam for voice writers consists of a written exam and a 15-minute professionally recorded dictation test. First five minutes will be lead-in and the last ten minutes graded. This examination will be given at 180 words per minute. 96% accuracy is required to pass the test (76 errors total allowed). (USB thumb drives will be provided to submit tests.) **Please note:** This session is for voice writers only, and there is an additional \$100 fee to take this exam.

**11:00am - 12:00pm**      **Concurrent Sessions**

#### **CRG Steno Testing**

The Certified Realtime Generalist (CRG) for steno machine writers is a five-minute professionally recorded dictation test given at 200 Q&A with a maximum of 40 errors, 96% accuracy, with a two-minute lead-in. (USB thumb drives will be provided to submit tests.) **Please note:** This session is for steno machine writers only, and there is an additional \$100 fee to take this exam.

#### **CRG Voice Testing**

The Certified Realtime Generalist (CRG) for voice writers exam is a five-minute professionally recorded dictation test given at 200 Q&A with a maximum of 40 errors, 96% accuracy, with a two-minute lead-in. (USB thumb drives will be provided to submit tests.) **Please note:** This session is for voice writers only, and there is an additional \$100 fee to take this exam.

## CCRA Social Media Links

 Facebook page: <https://www.facebook.com/California-Court-Reporters-Association-196128395623/?ref=ts/>

 YouTube: <https://www.youtube.com/user/CaCourtReporters>

CCRA's 2025 Conference Hashtag: Hashtag: #CCRACon2025

 <https://X.com/CCRAssociation>

 Instagram: [https://www.instagram.com/cal\\_ccra/](https://www.instagram.com/cal_ccra/)

## Friday, September 27, 2024, *Continued*

### 12:00pm - 3:00pm **Concurrent Sessions**

#### **Dragon vs. Eclipse Vox - Know the Difference, CEUs 0.3 (Applied for through NVRA)**

*Focus: Software - Voice Writers    Level: Appropriate for All*

Software training with Dragon 16 and Eclipse CAT. Learn the differences between Dragon SRE and Eclipse Vox CAT programs and how they work together. Learn to analyze documents using the SpeechText dictionary function of Eclipse to run through Dragon to increase realtime accuracy. Learn how to pre-punctuate entries in your Eclipse dictionary for daily use in realtime translation. And learn how to work together with your high-performance editing/scoping team for dailies and expedited copies.

*Speakers: Sarah Flynn, CCR, CVR-M, RVR, CLT, IR, Court Reporting Institute; Bettye A. Keyes, CCR, CSR, CVR-M, RVR, Realtime University*

#### **Eclipse Mastery, CEUs 0.3**

*Focus: Software    Level: Appropriate for All*

Do you want to take your realtime skills to the next level? Do you want to impress the judges and the parties with your flawless realtime and instant rough drafts? Do you want to avoid drops, stress, injuries and fatigue while writing faster and easier? If you answered yes to any of these questions, then this workshop is for you!

*Speaker: Wil Wilcox, Eclipse Trainer*

#### **Less is More: Keyboard Less to Insert More Text. What's New in CATalyst Version 22? CEUs 0.3**

*Focus: Software    Level: Appropriate for All*

Learn to edit more efficiently and use CATalyst functions in new and different ways. We'll discuss the different options available in CATalyst to insert text without actually typing it all in, including EZ Text, efficient includes, Personal Globals, homophone tables, Check It, and review Version 22.

*Speakers: Heather Logan, CSR, RPR, CVR, Stenograph; Jean Kim, CSR, RPR, CRG, Stenograph*

#### **Master Your Universe With StenoCAT, CEUs 0.3**

*Focus: Software    Level: Appropriate for All*

Customize. Create. Impress. Check, check and check. Make your keyboard work for YOU. Create a California law compliant template in StenoCAT, and apply it to all transcript types for e-filing. Explore the best and most efficient ways to edit, master common Smartkeys, set up paragraph styles and print an impressive (and compliant) PDF.

*Speaker: David Scharbach, StenoCat Trainer*

#### **ProCAT Power Features, CEUs 0.3**

*Focus: Software    Level: Appropriate for All*

In this digital era, cybersecurity knowledge is vital for safeguarding data and systems. Effective backup strategies using cloud services and local storage enhance data security. Learn how tools like CasePad.Cloud can customize desktop experiences for efficient transcript management. Premier licenses provide advanced features like remote editing and multi-channel audio recording. License management is centralized through MyProCAT.com, offering various subscription options with innovative features. Learn it all!

*Speaker: Lisa Gonzales, ProCAT*

## CCRA Social Media Links

## Friday, September 27, 2024, *Continued*

**1:30pm - 3:00pm**

### **StreamText 101 With Nick Wilke, CEUs 0.15**

*Focus: Software Level: Beginner*

Learn how to utilize the StreamText platform for realtime. A detailed review of how to use StreamText.Net for applications for remote CART, StreamText Audio, streaming video captioning, WebEx, Zoom, YouTube, and working with Adobe Connect. See how easy it is to deliver your realtime services anywhere with StreamText.Net. There will be live demonstrations with most of the applications.

*Speaker: Nick Wilke, Streamtext*

**2:00pm - 5:30pm**

### **Exhibits Open**

**3:00pm - 3:15pm**

### **Networking Break**

**3:15pm - 4:15pm**

### **Concurrent Sessions**

#### **The Wisdom Exchange: Mentoring for Students & New Reporters, CEUs 0.1**

*Focus: Students Level: Appropriate for All*

Mentoring For All! As CCRA unveils its new mentoring program, members will get to meet each other as well as the Chair and Board members. This is an intimate event where members will be welcomed into our circle, and we will have open discussions about their needs going forward.

*Speaker: Lauren Tilbury, CSR; CCRA Board of Directors*

#### **Unmasking Your Realtime Superpowers, CEUs 0.1**

*Focus: General Interest Level: Appropriate for All*

Tweaking a lot of little things adds up to big superpowers in your realtime! If it's one syllable, we write it in one stroke. Writing shorter = fewer mistakes + gain speed. Tired of doing the same work twice (or more)? Flex your muscles with superpower efficiency! Find out your invisible strengths and how to become bulletproof (BRAOF) in this ever-changing profession.

*Speaker: Anissa Nierenberger, RPR, CRR, CRC, CRI, B.S., Learn To Realtime*

#### **YesLaw? NoProblem. Make it Happen...Legally, CEUs 0.1**

*Focus: Officials Level: Intermediate*

An in-depth review of YesLaw's Transcript Generator features, including loading format settings for your court transcripts, preparing your ASCII for YesLaw processing, publishing a bookmarked and searchable PDF, and distributing the finished transcript by email to your recipients. Produce a PDF transcript with the necessary format, bookmarks and searchability to comply with California rules. Learn YesLaw's unique ability to create multi-volume transcripts from multiple reporters.

*Speaker: Sunny Hann, YesLaw*

**4:15pm - 4:30pm**

### **Networking Break**

**4:30pm - 6:00pm**

#### **Hot Days, Hotter Nights: Bands & Briefs at Coachella, CEUs 0.15**

*Focus: General Interest Level: Appropriate for All*

Presenters Isaiah Roberts and Cody Knacke captioned the Coachella Music Festival in 2024. Does putting your realtime feed up on a client's laptop freak you out? What if you had to do it in front of 50,000 people who were screaming and cheering for their favorite band? Ever wondered how to provide realtime captioning in multiple languages? This seminar will walk through how to get over the jitters and the tech needed to take your skills to the next level. Don't miss out on learning about how to adapt your skills to multiple different applications and venues, and hear stories about the amazing places captioning can take you!

*Speakers: Isaiah Roberts, Freelance Reporter; Cody Knacke, CSR, RMR, CRC, CLR, CRG, CCG*

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## Friday, September 27, 2024, *Continued*

6:00pm - 7:30pm

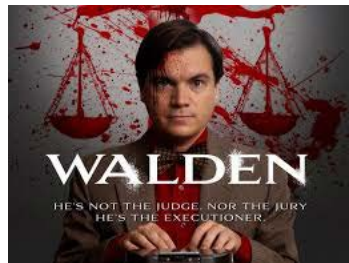
### Welcome Reception

Join us as we kick off what promises to be an inspiring convention. This evening is all about connecting, sharing ideas, and building the relationships that will drive our industry forward.

As you mingle, we encourage you to introduce yourself to someone new, exchange insights, and explore opportunities for collaboration. Our goal is to create an atmosphere where meaningful connections can flourish, so please feel free to engage, ask questions, and share your experiences.

Let's make the most of this wonderful opportunity to connect and grow together.

7:30pm



### Walden Film Screening

*Focus: General Interest Level: Appropriate for All*

It's movie night! We'll supply the thrills and chills—or Walden Dean will, at least. Some people collect sweaters; Walden Dean collects the testaments of justice. Walden is the stenographer, the ghost of the courtroom. His mind is agonizingly crammed by witnessing the torrent of injustices...until now. Discovering he has a terminal illness sends him into a rage that has been simmering deep within him for years. Now, he's about to take justice into his own hands in the most gruesome ways imaginable. But there is a more gruesome piece of business Walden will need to deal with first: A pedophile/serial killer right there on the doorstep of his own small town. *(Rated R - Horror/Suspense)*

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## Saturday, September 28, 2024

7:00am - 4:30pm **Registration Open**

7:00am - 8:00am **Continental Breakfast**

7:00am - 5:00pm **Exhibits Open**

8:00am - 9:30am **Best Practices Playbook, CEUs 0.15**

*Focus: General Interest Level: Appropriate for All*

Practical steps for implementing Best Practices in real-world scenarios, including answers to frequently asked questions and an interactive Q&A session. Bring us your toughest moments and let's navigate them together.

*Speakers:* Robin K. Sunkees, FAPR, RDR, CRR; Brooke Ryan, CSR, RPR, Freelancer; Debra Farfan, CSR, RDR, RMR, CCG, CRR, CRC, CCRR

9:30am - 9:45am **Networking Break**

9:45am - 10:45am **Concurrent Sessions**

**The Big Show: How the Gears Grind in the Courtroom! Part 1 of 3, CEUs 0.1**

*Focus: Freelancers Level: Appropriate for All*

Deep-dive discussion on the roles of all parties in the courtroom. How our approach can make or break our daily experiences. The trial has ended...here comes the appeal.

*Speaker:* Early Langley, CSR, RMR, B.A.



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## Saturday, September 28, 2024, *Continued*

9:45am - 10:45am **Concurrent Sessions, *continued***

### **The Chamber of (No More) Secrets: Ask Us Anything. No, Really. Anything., CEUs 0.1**

*Focus: General Interest Level: Appropriate for All*

Curious about any facet of this profession? Stop wondering, and come chat. Each panelist will give a brief description of their facet of the profession; then it will be Q&A. Anything goes. How do you do it? Why? What kinds of hours do you keep? Ask them all. Money? Ask. Taxes? Ask. Vacations in Tierra del Fuego? Just ask! Come loaded with questions.

**Speakers:** Elena Murphy, CVR, CSR, (CA's very first licensed voice writer!); Lidia Perez, CCG, Captioner; Tamara Houston, CSR, Firm Owner; Brooke Ryan, CSR, RPR, Freelancer; Stacy Gaskill, CSR, Official

### **Every Day is Saturday: Retirement Planning/Success for Officials, CEUs 0.1**

*Focus: Officials Level: Appropriate for All*

Sunsets & adventures and financial freedom? Yep. But plan ahead to make your dream your reality. In this course, officials and aspiring officials will learn about investment options, account options, and important steps to take right now.

**Speaker:** Jennifer Crisologo, PPC, CPFA, Rockwell Wealth Advisors

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 Instagram: [https://www.instagram.com/cal\\_ccra/](https://www.instagram.com/cal_ccra/)

## Saturday, September 28, 2024, *Continued*

**10:45am - 11:00am**    **Networking Break**

**11:00am - 12:15pm**    **Concurrent Sessions**

### **The Big Show: The How to, What to, When to for Freelancers in Court! Part 2 of 3, CEUs 0.125**

*Focus: Freelancers    Level: Appropriate for All*

Now we know the Anatomy of the trial. Are you ready to cover a trial? How to find the work, what to do when you get the work. Who to ask for these answers?

*Speaker: Rosie Samples, CSR, Samples Reporting; Ron Cook, CA CSR, WA CSR, RMR, CRR*

### **Get Certified! Get Prepped! CEUs 0.125**

*Focus: General Interest    Level: Appropriate for All*

Whether you are a working reporter, a new professional or a student, this certification prep session will teach you how to build hand speed, how to work on accuracy, how to prioritize your practice, how to keep your anxiety and nerves under wraps, and how to prep leading up to your certification test to help you finally get those sought-after letters behind your name.

*Speaker: Allie Hall, RDR, CRR, OK CSR, CA CSR, Allison Hall Realtime Reporting*

### **Leveled-Up Advocacy: How to Represent Yourself and Others Successfully, CEUs 0.125**

*Focus: General Interest    Level: Appropriate for All*

Learn how to engage your fellow colleagues and secure their confidence and support at the local level, the association level, on up through union representation. This session will focus on how to use your resources and seek out those you don't have to not only secure a seat at the table, but have a clear role in effecting change in your court and in our profession.

*Speakers: Jennifer Esquivel, CSR, San Diego Superior Court; Cindy Tachell, CSR, RPR, CRR, CCRR, Los Angeles Superior Court, President, LACCRA; Michelle Castro, SEIU of California; Carolyn Dasher*

**12:15pm - 1:45pm**    **Lunch and Business Meeting**

Please join us for our annual business meeting luncheon. You will learn how the board conducts its meetings, including becoming familiar with parliamentary procedures. You will participate in the election of the Board of Directors for our new board season, see how the board develops goals for CCRA, the strategies they employ to accomplish them, and vote on proposed bylaws changes.

**1:45pm - 2:45pm**    **Keynote Speaker Jefferson Fisher, CEUs 0.1**

*Focus: General Interest    Level: Appropriate for All*

Jefferson Fisher is a board-certified Texas trial lawyer and founder of Fisher Firm. With his extensive experience as a trial lawyer, Jefferson understands the art of persuading and communicating effectively in high-conflict situations, and is one of the most sought after names in functional thinking for modern day communication.

Known for his practical videos and authentic presence, Jefferson has amassed over 7 million social media followers—making him the most followed litigation attorney in the world—all in less than a year, all from inside his vehicle.

Jefferson's followers include high profile names such as Dwayne The Rock Johnson, Jesse Williams, Dr. Andrew Huberman, Chris Voss, Lewis Howes, and many more.

Jefferson is on a mission to be a messenger of positivity in the world and help people learn to talk to each other again—one conversation at a time.

*Speaker: Jefferson Fisher*

## CCRA Social Media Links

## Saturday, September 28, 2024, *Continued*

2:45pm - 3:00pm **Networking Break**

3:00pm - 4:00pm **Concurrent Sessions**

### **Outstanding Outputs For Quality CART, CEUs 0.1**

*Focus: CART/Captioning Level: Appropriate for All*

Are you ready to be a high-quality CART Provider? In this jam-packed session, you will learn to provide your realtime for CART/Captioning by utilizing multiple platforms to stream your captions to your clients with ease! Learn multiple methods of outputs to deliver captions seamlessly to your clients with confidence to provide outstanding CART. Join Lidia and Cristine in this session to begin providing captions today. Begin your journey toward becoming a high-quality CART provider, and learn outstanding outputs! NOTE TO ATTENDEES: Please bring your equipment: laptop, software, and steno/voice machine for the seminar for hands-on learning - WARNING: You will leave this session with sky-high confidence!

*Speakers: Lidia Perez, CCG; Cristine Gerongco, CSR, RPR, CCG, WA CCR*

The flyer features the U.S. Legal Support logo at the top right. The main headline reads "Stenographers: We want to work with you!". Below this, a paragraph states: "Stenography will always be at the core of our foundation and the legal industry. We remain committed to recruiting, educating, and improving the overall court reporter experience, all while continuing to promote and support the nationwide community of professional Stenographers. We're expanding our network and would love to work with you!". To the right of this text is a photograph of three people in a meeting. Below the text is a QR code and the text "CREATE YOUR REPORTER PROFILE TO GET STARTED:". At the bottom left is the URL "www.uslegalsupport.com/stenographer-voice-writer-connect/". On the right side, a blue box titled "Benefits of working with U.S. Legal Support" lists eight benefits with checkmarks: Competitive rates, Ultimate flexibility to set your own schedule, Access to insurance coverage, Quick and upfront payment of original and copy sales, In-person, virtual or hybrid proceedings, Abundance of job opportunities nationwide, A dedicated team of professionals to handle scheduling, billing, and client management, Access to our proprietary online portal to track job assignments and more, and Robust library of resources. At the bottom of the flyer, the website "USLEGALSUPPORT.COM" is listed, followed by a small note: "U.S. Legal Support operates in all 50 states and is licensed where required. Nevada Firm Registration # 067F".

## CCRA Social Media Links

Facebook page: <https://www.facebook.com/California-Court-Reporters-Association-196128395623/?ref=ts/>

YouTube: <https://www.youtube.com/user/CaCourtReporters>

CCRA's 2025 Conference Hashtag: Hashtag: #CCRACon2025

X: <https://X.com/CCRAAssociation>

Instagram: [https://www.instagram.com/cal\\_ccra/](https://www.instagram.com/cal_ccra/)

## Saturday, September 28, 2024, *Continued*

### 3:00pm - 4:00pm **Concurrent Sessions, *Continued***

#### **Every Day Is Saturday II: Retirement Planning/Success for Freelancers, CEUs 0.1**

*Focus: Freelancers Level: Appropriate for All*

This course will be geared toward independent contractors. You will learn the different types of retirement account options, and how to manage your money independently so that you will set yourself up for a great retirement and learn the importance of being disciplined so that you can retire as early as possible. Learn the benefits of having an S-corp and being paid as an employee and important tips to keep more money in your pocket. A real-life freelancer scenario will be provided so that you can grasp the whole concept of setting yourself up for retirement. You will learn the best way to draw from your pension once retired, and what you can expect upon retirement.

*Speaker: Jennifer Crisologo, PPC, CPFA, Rockwell Wealth Advisors*

#### **The Evolution of Reporting, Pen -> Steno -> Voice: Three Methods, One Record, CEUs 0.1 (Applied for through NVRA)**

*Focus: General Interest Level: Appropriate for All*

Bob and Ashley will discuss and explain the evolution and history of court reporting, from pen writers to machine writers to voice writers. They will discuss the hiring of voice writers within the courts and explore solutions necessary to ensure our future as the ultimate protectors of the record.

*Speakers: Bob Sullivan, CSR, Orange County; Ashley Baba, CSR, Voice Writer, Orange County*

### 4:00pm - 4:15pm

#### **Networking Break**

### 4:15pm - 5:15pm

#### **Concurrent Sessions**

#### **The Big Show: The Trial has ended...Full Steam Ahead on the Appeal! Part 3 of 3, CEUs 0.1**

*Focus: Freelancers Level: Appropriate for All*

The trial has ended, now what do you do? What to do when the appeal arrives. Steps to successfully work with colleagues to prepare and turn in your transcript on appeal.

*Speakers: Rosie Samples, CSR, Samples Reporting; Ron Cook, CA CSR, WA CSR, RMR, CRR*

#### **Speedbuilding in an Online Environment, CEUs 0.1**

*Focus: Students Level: Beginner*

Students will learn how to approach and develop a consistent routine to assist in building speed after they have completed their steno or voice writing theory.

*Speaker: Jeff Moody, EV360, LLC*

#### **The First Year Adventures of Voice Writers in Court, CEUs 0.125 (Applied for through NVRA)**

*Focus: General Interest Level: Beginner*

San Diego's three new voice writing officials will share their experiences, things they've learned along the way, and valuable information for any new voice writer coming into the courts.

*Speakers: Sharmaine Jennings, CSR, CVR, San Diego Superior Court; Marion McDonald, CSR, CVR, San Diego Superior Court; Elaine Henderson-Gray, CVR, San Diego Superior Court*

## CCRA Social Media Links

## Saturday, September 28, 2024, *Continued*

7:30pm

### Late Night Party

Time to...shaaaake iiiittt offffff! After a full two days of testing and networking and expanding your educational horizons, it is time to sip a cocktail or mocktail and dance the night away. Join us for music, dancing, desserts, fun and friends until long after that gorgeous desert sun has set. Don't miss this after-hours night of celebrating you with us!

## Sunday, September 29, 2024

7:00am - 8:00am

### Continental Breakfast

7:00am - 1:30pm

### Exhibits Open

8:00am - 9:00am

### An Extraordinary Day in the Life, CEUs 0.1

*Focus: General Interest Level: Appropriate for All*

Where will YOUR career take you? These panelists have been through some things. Let them tell you about it, starting with the lead reporter in high-profile matters like People of the State of New York v. Harvey Weinstein, the Donald J. Trump Organization, James Rackover, Allen Weisselberg and, most recently, the trial of the former president himself, People of NY vs. Donald J. Trump. She'll be here. Or how about a reporter who was plucked out of her already fabulous day and landed on set with Channing Tatum and Gemma Chan for their upcoming film? She'll be here. Add to that the NBA Finals captioner (and a viral hot mic take between player and reporter). She'll be here. If that's not enough, we have some international governmental relations-y type stuff, too, with a United Nations reporter. Don't miss this. They'll all be here to share their stories of extraordinary days in their lives.

*Speakers:* Debra Farfan, CSR, RDR, RMR, CRR, CRC, CCRR, CCG; Heather Bautista, CSR, CRR, RPR, CLR, TX CSR, NV CSR, OR CSR, WA CSR; Lesia Mervin, CSR, RMR, CRR, RDR, FAPR, CRC, Tulare County Superior Court, International Contract Operations; Susan Pearce-Bates, Principal Reporter, NJ CSR, RPR, RSA, NY State Supreme Court-Criminal Team

9:00am - 9:15am

### Networking Break

9:15am - 10:15am

### Navigating & Mastering the AI Future, CEUs 0.1

*Focus: General Interest Level: Appropriate for All*

Addressing your fears head-on: AI and what are the real concerns. Stacey will address the current trends in AI. You will learn how AI functions, how to craft your discussions, and ultimately help you guard the record against potential threats relating to our industry.

*Speaker:* Stacey Raikes, RMR, CRR

10:15am - 10:30am

### Networking Break

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# COME JOIN THE SUPERIOR COURT, COUNTY OF LOS ANGELES

BE PART OF OUR TEAM

*THE LOS ANGELES COUNTY COURT  
REPORTERS ASSOCIATION SUPPORTS OUR MEMBERS*



- Recruitment incentives (TBA)
- Transcript income
- Tax-free benefits allowance
- LACERA pension
- 457(b) pension with 4% match!
- New floating model
- New leadership at the court!
- Be part of a court family
- Paid training and support
- Continuing education reimbursements
- Mentor support
- LA County Court Reporters Association membership



 [www.laccra.org](http://www.laccra.org)

 follow us @lacountycourtreporters



## Sunday, September 29, 2024, *Continued*

### 10:30am - 11:30am **Concurrent Sessions**

#### **Laptop Shut, Sunglasses On: Achieving Work/Life Balance, CEUs 0.1**

*Focus: General Interest Level: Appropriate for All*

As court reporters, we're very seldom "caught up" on work - and if we are, it doesn't ever last long because there's always a transcript request right around the corner. Reporters on social media are often talking of being "burnt out" because of the amount of work on their plate. This course is a guide to help reporters achieve a good work-life balance by teaching ways to get organized, use your time wisely, incorporate better practices while editing, manage your workload, and remove distractions. We want to limit how much time we take to prepare and send out transcripts so that we can spend more time focused on our lives at home and avoid becoming resentful of the wonderful career we've chosen.

*Speakers:* Trisha Berg, CSR, RPR, Riverside County; Leslie Brock, CSR, RMR, CRR, Riverside County

#### **Sizzling Hotkeys Beyond Your CAT: Keyboard Shortcuts to Boost Productivity, CEUs 0.1**

*Focus: General Interest Level: Appropriate for All*

Your fingers spend a lot of time on a keyboard. Oof, cool those suckers off. Or, more specifically: Learn keyboard shortcuts for Windows 11 and commonly used applications in the reporting field in order to perform essential functions quickly and without having to look for your cursor on the screen. Like keyboard maps in CAT systems (CAT4kbd in CATalyst/Hyperkeys in Eclipse), there is an entire world of keyboard shortcuts to boost your productivity beyond transcript production.

*Speaker:* Jean Kim, CSR, RPR, CRG, Stenograph

#### **Practical Knowledge About Realtime Voice Writing, CEUs 0.1 (Applied for through NVRA)**

*Focus: Voice Writers Level: Beginner*

In this session, Bettye will share must-know information on how to get speech recognition to perform accurately at realtime speeds, including:

- How speech recognition is designed to work versus what we must do to get speech recognition to work for us
- Dictation techniques
- Voice writing theory application
- Vocabulary customization

*Speaker:* Bettye A. Keyes, CCR, CSR, CVR-M, RVR, Realtime University

### 11:45am - 1:00pm

#### **Sunday Champagne Brunch - Unlocking YOU: Strategies for Success, CEUs 0.125**

*Focus: General Interest Level: Appropriate for All*

Lesia Mervin will help you to distinguish yourself from the pack. If you had a change of circumstances in your job situation, would you be ready? As a new reporter, would you be the one hired? She will help you get started in networking and making a name for yourself. When the dream job comes along, would you get the call? Would you even be considered in the first place? This session will help you make you happen for you.

*Speaker:* Lesia Mervin, CSR, RMR, CRR, RDR, FAPR, CRC, Tulare County Superior Court, International Contract Operations

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## Sunday, September 29, 2024, *Continued*

1:30pm - 3:00pm

### Concurrent Sessions

#### CCG Voice Testing

The Certified CART Generalist (CCG) exam for voice writers consists of a written exam and a 15-minute professionally recorded dictation test. First five minutes will be lead-in and the last ten minutes graded. This examination will be given at 180 words per minute. 96% accuracy is required to pass the test (76 errors total allowed). (USB thumb drives will be provided to submit tests.)

**Please note:** This session is for voice writers only, and there is an additional \$100 fee to take this exam.


#### CCG Steno Testing

The Certified CART Generalist (CCG) exam for steno machine writers consists of a written exam and a 15-minute professionally recorded dictation test. The first five minutes will be lead-in and the last ten minutes graded. This examination will be given at 180 words per minute. 96% accuracy is required to pass the test (76 errors total allowed). (USB thumb drives will be provided to submit tests.)


**Please note:** This session is for steno machine writers only, and there is an additional \$100 fee to take this exam.


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# FORGING OUR FUTURE TOGETHER

## CCRA'S 114TH ANNUAL CONVENTION

 **September 27-29, 2024**  
California Court Reporters Association

### SILENT AUCTION PLEDGE FORM

Donated By: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Contact: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Website: \_\_\_\_\_

Description of Donation/Package: \_\_\_\_\_

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Restrictions: \_\_\_\_\_

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Expiration Date (Expiration date should be no earlier than 12/31/2025): \_\_\_\_\_

Estimated Dollar Value: \$ \_\_\_\_\_

**CCRA will have a silent auction table set up at our convention for all attendees to view items and bid on them. We'd love for you to participate!**

In order to include your donation in CCRA's Silent Auction, please email your pledge form to Becky Denhalter at [events@cal-ccra.org](mailto:events@cal-ccra.org) by Friday, September 6, 2024.

Please either bring the item to the convention or mail the donated item to the CCRA office no later than September 20, 2024.

Our office is located at One Capitol Mall, Suite 800, Sacramento, CA 95814. Be sure to send to Becky Denhalter's attention.

CCRA will be responsible for displaying the donated items at the silent auction table.

CCRA will announce the winners of the silent auction at the convention, and winners will be able to take their item home with them.

If you have any questions, please contact Becky Denhalter at the above email.

We reserve the right to combine the above item with other donations to create a complete and memorable package experience.

<http://www.cal-ccra.org>